



### 1. Rates

1.1 Rates and conditions are subject to change without prior notice and all vehicles are rented subject to the detailed terms and conditions which are published on the Tempest website [www.tempestcarhire.co.za](http://www.tempestcarhire.co.za) or can be provided on request at Tempest branches.

### 2. Payment

2.1. Credit cards will be accepted as payment; we accept certain South African issued credit cards with major participating South African banks. These include:

- Nedbank
- First National Bank
- Capitec
- Standard Bank
- ABSA
- Investec Private Bank

Kindly ensure that you have enough funds available in your account to cover the full rental cost. Regrettably, we do not accept:

- Cash
- Bank transfers
- Cheques
- International debit cards

2.2. The card holder must be the Renter and the card is not transferable.

In other words, the card holder and the primary driver must be the same person and needs to be present at the time of collecting the vehicle.

2.3 A deposit depending on the method of payment for the applicable limited liability, fuel, toll fees or any sundry fees is required on initiation of the rental.

Each vehicle is refuelled on termination irrespective of whether Renter has filled the fuel tank or not and the Renter may be liable for an additional refuelling charge.

Tempest Car Hire may debit the Renter's credit card at a later time should there be extra charges which Tempest Car Hire were not aware of at the issuing of the invoice or if at the initial debit there were insufficient funds to cover the full amount of invoice.

2.4. The Renter must be in possession of a credit card and 2 valid forms of identification for the rental of Group E vehicles. A valid, unendorsed driver's license is a pre-requisite and a second form of identification such as an ID Book or Passport must be shown to validate the Renter's credentials.

### 3. Reduced Liability

Rates are inclusive of collision damage waivers and theft waivers. In the event of an accident you are liable for the reduced liability amounts as shown below:-

Please note the reduced liability amounts do not cover repairs to tyres, windscreens, glass and under-carriage, and the costs for these repairs will be for the Renter. Should these components be damaged as a result of an accident, they are covered by the reduced liability amount.

Vehicle Group	Super Waivers	Standard Waivers
Group A	R3,600.00	R7,800.00
Group T	R4,500.00	R10,450.00
Group B	R5,000.00	R14,300.00
Group C	R6,000.00	R14,850.00
Group D	R6,000.00	R15,400.00
Group I	R6,000.00	R16,500.00
Group E	R10,000.00	R25,300.00
Group L	R10,000.00	R25,300.00
Group Y	R7,000.00	R16,500.00

### 4. Additional Services

Additional Driver	R266.00	Per driver per rental.
Baby Seats	R363.00	Per rental.
GPS Rental	R79.00	Per day. Please note that in the event of loss or damage to the device, the applicable excess amount of R1,500 will be charged.
Re-fuelling fee	Full tank	All vehicles are supplied with a full tank of fuel on commencement of the rental. Each vehicle is refuelled on termination irrespective of whether the Renter has refuelled the vehicle. The Renter will be liable for a refuelling fee and the cost of the fuel.
Service fee	R15.00	Charged to the customer when the refuelling amount is more than R30.
Glass & Tyre Waiver	R30.00	Per day rental (zero reduced liability payable).
Minor Damage Waiver	R28.50	Per day. Reduces client's liability related to minor damage.

### 4.1. One way fees

Between JHB, CPT, DBN, MP & EC	R968.00
Between Kimberly and Bloemfontein	R726.00
Between OR Tambo and Lanseria	R200.00
Between OR Tambo and Sandton	R200.00
Within Regions	R363.00

The rates above exclude the following:

1. Toll Fees
2. E-Tolling
3. After Hour Surcharge

### 4.2. Delivery and Collection

We can deliver or collect your vehicle. When making your booking, please select the branch closest to where you require your vehicle delivered/collected and furnish the address details when completing your booking. Delivery and collection charges are as follows:-

Kilometers	During Office Hours	After Hours
0-25	R303.00	R605.00
26-100	R484.00	R968.00
101-150	R787.00	R1,573.00
151-200	R1,150.00	R2,299.00
201-250	R1,452.00	R2,904.00
251-300	R1,755.00	R3,509.00
301-400	R2,178.00	R4,059.00
400+	R2,723.00	R5,445.00

### 4.3. Other fees

After hours surcharges	R605.00	Per rental if pick up and drop off. Falls outside the branch operating hours.
Airport Surcharge	R13%	of T&K per rental. A 13% airport surcharge is applicable for all rentals from airports. This surcharge is included in all of our online rates and imposed on all rental companies by the Airports Company Ltd. (A.C.S.A).
Assessor Fee	R748.00	In the event of an accident (for claims over R3,000).
Assessor Fee	R165.00	In the event of an accident (for claims under R3,000).
Change Over Fee	R303.00	Per change over. Should a vehicle be exchanged whilst on rent, the above charge will apply. This charge is applicable where the vehicle is mechanically sound and not damaged, and the driver has requested the changeover.
Claim Admin fee	R605.00	In the event of accident (for claims over R1,000.00).
Claim Admin fee	R275.00	In the event of accident (for claims under R1,000.00).
Cross Border Fees	R1,331.00	Per rental. Is applicable into Botswana, Mozambique, Namibia and Zimbabwe. No vehicle may cross any South Africa, Namibian, Botswana, Mozambique, Lesotho, Swaziland or Zimbabwe border without prior consent from Tempest Car Hire. A letter of authority must be obtained from the renting branch, giving permission for the vehicle to cross the border. No vehicles are allowed into Angola or Malawi.
Document Admin Fee	R66.00	Per rental.
E-Toll Deposit	R270.00	Additional amount will be added to the total deposit required on the renter's card. Applicable to any rental originating and/or being dropped off at a Tempest branch in Gauteng.
Third Party Claims	R15,000.00	Renter responsibility.
Tourism Levy	1%	of T&K per rental. A 1% tourism levy is charged on all vehicles. The levy goes towards supporting SA Tourism. The tourism levy portion is included in our online rates.
Traffic Fine Admin Fee	R242.00	Per offence.
Valet (Full) (Half)	R500.00 (R250.00)	In the event of the vehicle being returned in an unfavourable condition.

\* The above amounts are all inclusive of Value Added Tax (VAT) at 14%.

\* Tempest Car Hire reserves the right to change the above without prior notice.

\* This is applicable in conjunction with Tempest standard Terms and Conditions.

\* Valid Effective 01 November 2016 – 31 October 2017.